

# RETAIL TEAM MEMBER



## **About Daily Table:**

Daily Table is a nonprofit grocery store chain on a mission to provide access to healthy, affordable food in communities in need. Founded by former Trader Joe's president Doug Rauch in 2015, Daily Table operates five retail stores in Dorchester, Roxbury, Mattapan, Central Square, and Salem, MA. Daily Table values diversity and is actively looking for candidates for Team Member who will both represent the communities we operate in and bring a fresh perspective to our stores.

## **Position Summary:**

Daily Table is looking for Retail Team Members who will be responsible for helping with all aspects of running our grocery retail store. Responsibilities include but are not limited to: receiving deliveries, stocking shelves, organizing product displays, processing customer transactions at the cash register and light cleaning. Above all, Team Members are responsible for providing a great customer experience for everyone that walks through our door.

## **Duties and Responsibilities:**

### *Customer Experience and Engagement*

- All members of the Daily Table team share in the responsibility of providing every customer with the utmost respect, ensuring that they have an incredibly positive experience at Daily Table.
- Retail Team Members take ownership in the way the store looks and feels and has pride in Daily Table always looking its best.

### *Merchandise Handling*

- Receive product deliveries, ensuring that shipments are accurate and paperwork is complete.
- Handle products efficiently and effectively, ensuring they are stored according to their specific requirements.
- Conduct inventory counts to ensure each department is well stocked and has product available.
- Place product into retail displays so that it is presented neatly and in good condition.
- Take initiative to ensure product displays are always well-organized and full with proper signage and pricing.

### *Processing Transactions*

- Quickly and accurately process customer transactions and bag purchased items at point of sale.
- Handle cash and other payment options accurately and responsibly.

## **Required Qualifications:**

- **Great attitude and interest in providing a great customer experience**
- Reliable and honest, shows up to work on time, takes initiative and never says, "That's not my job."
- Great interpersonal skills and ability to work with and provide great service to a diverse customer base.
- Possess excellent basic math skills and able to operate a cash register or POS system
- Must be able to perform physical demands, such as; standing, walking, kneeling, squatting, bending, reaching, and lifting up to 50lbs
- Must have working knowledge of English

**Roxbury, Dorchester and Central Sq residents are strongly encouraged to apply.** Daily Table is an equal opportunity employer and considers qualified applicants for employment without regard to race, color, religion, national origin, sex, sexual orientation, gender identity and expression, age, disability, veteran status, or any other protected class.